



Techno Hi Transport

CONDITIONS & GUIDELINES

BOX SIZES & Weight Limit

BIG (Red Label) 73x56x63cm/ 80 kgs.
*By Sagawa Pick up 50kgs.

MEDIUM (Blue Label) 62x47x62cm/ 60 kgs.
*By Sagawa Pick-up 50kgs.

SMALL (Brown Label) 63x48x32cm / 30 kgs.

For Overweight Box – 100yen per excess weight.

For Oversize Box – additional charge will be imposed.

AREA COVERAGE & PAYMENTS

a) PICK-UP AREA

Techno Hi pick-up crew will collect boxes and payments from selected areas in Kanto Area within 30km of Tokyo, Kanagawa, Chiba & Saitama.

b) OTHER AREAS

In other areas (other than category "a") Techno Hi will arrange pick-up to local logistic company. Domestic pick-up fees apply depending on pick-up areas. Billing will be sent by postal mail then payment shall be made at selected convenient stores.

DELIVERY AREAS & FEES

a) Our Forwarder in the Philippines delivers boxes Nationwide except to the areas that remote, critical and some Island.

b) Provincial Delivery Rates
+0 yen (Manila, Bulacan, Rizal, Cavite, Laguna, Pampanga, Nueva Ecija, Tarlac, Bataan).

+1,000yen (Other Luzon areas)
+2,000yen (Visayas)
+3,000yen (Mindanao/ Other Islands)

*Trans-shipment fees apply for Island and limited coverage areas.

*Meet-up or pick-up at the nearest branch warehouse is necessary for unserviceable areas such as Island, remote and critical areas.

*For change of delivery address, our Manila Forwarder will impose additional charges. Please ask us for more details.

c) Delivery time frame is subject to change due to Port Congestion, Natural Calamities, Strikes, Holidays, Bad Weather, Lockdown and Mechanical problem.

SCHEDULE OF PICK-UP

a) TECHNO HI Pick-Up crew will collect boxes and payments from Monday to Saturday to our coverage pick-up areas. Each area has designated day of schedule, contact us for details. Please avoid oversize and overweight box. Check the weight limit of each box size.

b) For Other Areas (arrange by local courier);

b.1) Pick-up by Local Courier

By SAGAWA

- For Big & Medium box, weight is strictly until 50kls.
- Pick-up fee applies depending on location from 500yen to 2,000yen.

By YAMATO

- For Big Box, weights up to 80kgs.
- For Medium Box, weights up to 60kgs.
- Pick up fee applies depending on location from 1,000yen to 2,500yen.

b.2) For pick-up by local courier, please book your pick-up two (2) days before 5:00pm prior to your pick-up date.

b.3) Please be sure that your box is properly seal and secure with your packing tape. Packing list (only the two duplicates needed while the original or first copy must keep by the sender) should be enclosed to envelope and tape it at the top portion of the box. While on actual box, write the receiver's name & delivery address in the Philippines also the sender's name and address in Japan.

b.4) Billing will be sent by postal mail then pay the bills at selected convenient stores. Or you can deposit your payment to our Japan Post Account:
A/C Number: 10060-80435371
A/C Name: カブシキガイシャ テクノハイ
Then e-mail or send to our FB Messenger the proof of bank transfer receipt.

EXPORT DECLARATION FORM

(Information Sheet/Packing List)

a) INFORMATION SHEET (Packing List) is a requirement for customs clearance. Box without this form will not be shipped to the Philippines.

b) INSTRUCTION FOR COMPLETING the INFORMATION SHEET

b.1) Please write properly the sender and receiver information such as Name, Address and Contact number in printed writing.

b.2) Please write at least two receivers to avoid back load of delivery.

b.3) The goods or items being ship must be declared accurately according to its quantity and value. In case the item is not listed on the form, please consult us.

b.4) In case of customs inspection due to undeclared items, prohibited items and false information, all fees including penalty shall be at shipper expense.

b.5) Under Japan Customs Law of exporting goods, if the total declare value per box or multiple boxes per shipment exceed to 200,000yen, shipper will be charged for handling fees.

INSURANCE

a) All boxes covered by insurance to maximum value of 60,000yen in relation to *loss and damaged* provided that all goods are declared in packing list and also its value. All complaints must be reported within 24hours from receipt of box. Failure to do so will mean forfeiture of any claims.

b) Techno Hi is not liable for items which are not declared in the packing list.

c) Our forwarder in the Philippines will provide to receiver the House Waybill Receipt to sign upon receipt. Receiver must advise to write their comment about the condition of the box before signing this receipt. Without it, there is no basis for future claims.

d) Breakages, Dents and any damages on any breakable items such as electronic appliances, household items, toys, etc. are not covered by Insurance.

e) Deformed, Bloated, Bulky boxes and Overweight boxes are not covered by insurance (check the weight limits for each box sizes). In addition, improper packing, nearly expired items, deformed items and leakages are also not covered by insurance.

f) Physical damage of package shall be investigated whether caused during shipping, by accident or natural occurrence. While boxes with long time period of storage due to delay payments are not covered by insurance.

g) Techno Hi shall be discharged from liability in events of Natural Calamities, Wars, Particular risk on sea, Vessel Delays and delay caused by authority of laws including inspection, quarantine, port congestion, strikes, and lockdowns. Also due to bad weather, mechanical problems, holidays, etc.

IMPORTANT

a) Customs are authorized to check and inspect the box.

b) Techno Hi shall be at liberty to open parcel and inspect its content especially if suspicious.

c) Customs prohibits Rice, prescription drugs, imitation or fake goods, flammables items, illegal drugs, weapon, currency, jewelry, engines, car parts, copied DVD/CD/Games, Pornographic Film, fresh foods, plants and seeds. (Refer to Prohibited Items)

d) Prescription drugs are not allowed but self-medication drugs (except outside Japan brand) are possible provided pharmaceutical company and product name are stated on packing list.

e) Unpaid box(es) will be disposed or forfeited one month after arrival in the Philippines. Storage fee will be imposed if delayed payments (for more details contact us).

f) Boxes to be picked up should be sealed properly by the sender. After pick-up, Techno Hi will seal again the portion of the box using the original tape of Techno Hi to ensure safety.

g) Packages cannot be returned once turn over at Japan Customs.

TRANSPORTATION REGULATIONS

a) Techno Hi strictly comply with Standard Cargo Vehicle Transportation conditions in Japan.

b) The Tokyo District Court is considered as a court case for transport lawsuit.

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"Better send thru TECHNO HI"

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Note: Some information in this condition is subject to change without prior notice.

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